

## **Army Career and Alumni Program (ACAP)**



## Army Strong for Life

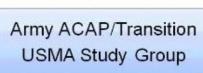


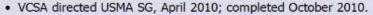
To deliver a World Class Transition Program for America's Army that ensures all transitioners have the knowledge, skills and self-confidence necessary to be competitive and successful in the global workforce.



# **Background**







 Focused on leader support and involvement, methods (virtual), and timing of transition services.

VCSA Sends

November 24, 2010

 Highlights USMA SG findings of leader involvement in transition and starting transition 12 months before separation.

Army Transition Policy Letter SECARMY, August 29, 2011

 Emphasizes leader involvement; starting transition 12 months before separation; expanding virtual services; promoting lifelong learning.

HQDA EXORD 054-12 OPORD 12-241 December 29, 2011

 Incorporates USMA SG, VCSA Sends, and Army Transition Policy with emphasis on beginning transition NLT 12 months prior to separation and commander's program.

Veterans Employment Initiative Task Force (VEI TF)  CORE must be FOC Nov, 2012, GPS/CAPSTONE must be FOC Nov, 2013

 President directed DOD-VA TF August 2011, in addition to VOW, choose Education, Technical, or Entrepreneurship curriculum.

VOW (Veterans Opportunity to Work) to Hire Heroes Act 2011

Must be FOC November 10, 2012

 By Law, mandatory participation in Transition Assistance Program (TAP); Preseparation, DOL Workshop, VA Benefits.

HRC Program Director Guidance

- Memo, AHRC-PDP-T, September 20, 2013, subj: Director's Program Guidance for VOW and TAP GPS.
- Provides execution requirements; legal policy mandates
- .Parallels pending regulations and DTM's.

USARPAC Policies SC Policies

- OPORD
- Policy Memo



#### **About ACAP**





- □ ACAP helps transitioners make informed career decisions through benefits counseling and employment assistance.
- □ ACAP fosters and promotes Army retention, both on Active Duty and in the National Guard or Army Reserve, and recruiting.
- ☐ Signing the DD Form 2648/-1 does not obligate a Soldier to leave the Army.
- Watch You Tube Video:

http://www.youtube.com/watch?v=5asIU341 FmQ&feature=youtu.be





# **ACAP Eligibility**



#### **Active component and Spouses**

#### Non-retiring Soldiers and Spouses

- Must begin No Later Than 12 months before transition
- Army policy allows ACAP services for up to 180 days after transition

#### **Retiring Soldiers and Spouses**

- Can begin services up to 24 months before retirement
- Army policy allows ACAP services for life after retirement

#### Demobilizing Reserve Component Soldiers and Spouse

- Must have at least 180 days continuous Active Duty
- Army policy allows for ACAP services for up to 180 days after transition

#### DA Civilians and Spouses

- Displaced by RIF, BRAC or other actions
- Approved retirement
- Up to 180 days after retirement or departure from Federal Service

Note: Commanders <u>immediately</u> refer Unprogrammed Losses to ACAP prior to separation date.



# **Program Execution**





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ACOM s · famillies · civillians	
EXORD 054-12 establishes the Army Career and Alumni Program (ACAP) as a "Commander's Program" and directs commanders at all levels of the Army to embrace transition policies and encourage greater participation by Soldiers.	
Goal is for Soldiers to be "transition ready" and complete the TAP Goals Planning and Success (TAP GPS) Career Readiness Standards (CRS).	
The 5-Day Curriculum delivers all mandated training requirements. Additional voluntary workshops – SBA, VA Tech, Education, Employment are periodically scheduled nonthly/quarterly. One-on-one counseling with ACAP counselors is available and always encouraged.	
Soldiers will have a <u>valid/complete</u> resume and a 12-month budget at a minimum upon eparation. Soldiers will complete & digitally sign DD Form 2958.	
Commanders will digitally sign the DD Form 2958 – Soldier provides to ACAP Center state or input into Transition Assistance to Civilian Life (TACL) website.	aff
Commanders or designee are responsible for verifying that all Soldiers not meeting CRS receive a warm handover.	A

#### **Commander's Warm Handover**





Standards/Individual Transition Plan Checklist.
 □ Warm handover refers to Section V of the DD Form 2958.
 □ 2958 is digitally signed by the Soldier and ACAP counselor.
 □ Commanders or designees will digitally sign the 2958 whether or not Soldier has completed the CRS.

Commander delivers the <u>warm handover</u> if CRS are not met

Soldier to contact agencies as listed in blocks 24 thru 26 (check

and refers Soldier to Section V of the DD Form 2958 recommending

□ DD Form 2958, Service Member Career Readiness

marking blocks 24d thru 26d).



## **Army Transition CRS Requirements**



Appendix 2 (Army Transition "As – Is" vs. "Future Requirements") to Annex E to OPORD 12-241: Implementation of New Army Transition Program

VOW A		Presidential VEI TF (Effective Oct 2013)		
VA Benefits	MANDATORY for 100%	VA Benefits Workshop	MANDATORY for 100%	
DOL Employment Workshop	MANDATORY for 85%	DOL Employment Workshop	MANDATORY for 85%	
Resume & Practice Interview Services	MANDATORY for 85%	Resume & Practice Interview Services	MANDATORY for 85%	
Preseparation counseling	MANDATORY for 100%	Preseparation counseling	MANDATORY for 100%	
Financial Services/ Budget	MANDATORY for 85%	Financial Services/ Budget	MANDATORY for 85%	
Individual Transition Plan (ITP) MANDATORY for 85%		Individual Transition Plan (ITP)	MANDATORY for 85%	
** All Soldiers will receive Preseparation coul	nseling & VA Benefits.	Education Workshop	VOLUNTARY	
Exceptions: 1) 20-Year Active Duty Retirees		Technical Workshop		
<ul><li>2) RC Soldiers who have a job or acceptance</li><li>3) Wounded, Ill or Injured enrolled in similar comparable services.</li></ul>	9. 9	Entrepreneurship Workshop		
4) Members possessing specialized skills who are needed to support a unit on orders to be 5) Those separating for misconduct or worse counseling & as much of the Core Curriculum ** 85% population refers to Soldiers who are services.	deployed within 60 days. will complete Preseparation as practical.	CAPSTONE (Final QC)	MANDATORY for 100%	

#### **RESPONSIBLE ORGANIZATION:**

White highlighted - VA Yellow highlighted - IMCOM Green highlighted - DOL Blue highlighted - SBA

# **Army's Transition Timeline**





Within 30 days of arrival to unit.	1 18 mo	17 mo		5 14 10 m		12 mo	11 mo 1	10 mo	9 mo	8 mo	7 mo	6 mo	5 mo	4 mo	3 mo	2 mo	1 mo
	<b>Dra</b> -Reter	ft Indi <sup>r</sup> VA el ( ntion Ir	resepara vidual Tr Benefits Counselor nterview; ost Active	ansitio Regis + Soldi Separa	on Plan ( tration ier) ating Sol	ITP)								Requirements:  NLT 12 Mo: Presept NLT 9 Mo: DOL Wo NLT 6 Mo: VA Brieft NLT 5 Mo: Resument NLT 4 Mo: GPS Countegrated Budget NLT 3 Mo: CAPSTO	orkshop · I and II e ore Curri	culum a	nd
							DOL Wo (Facilitaton n Resume	r + Soldi	er)								
										ACA	.P Traini	ng IAW	ITP (Cou	unselor + Soldier)			
									V	Appli	fits Brie cation Soldier)	f &		Core & Integrated Budget (ACAP/ACS + Soldier)			
									,	Su	bmit Tra	nsition	Leave /	Obtain Orders (Soldier)			
														Retention Interview / Reenlistment Follow-up (Career Counselor / Leader / Soldier)	CAPSTO	NE /DD Fo	
														Pre-Retirement Brief (RSO + Soldier & Families)	-Valida		
															-Remed	dial Trainin	g



#### CAREER READINESS STANDARDS (CRS) PHASES



#### **DD FORM 2648** Preseparation Briefing

2. Initial Counseling

3. Individual Transition Plan

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1. Transition Overv 2. MOS Crosswalk 1. Transition Overview

TRANSITION 3. VA Benefits Briefing I

> 4. DOL Employment Workshop

5. Financial Planning Seminar

6. VA Benefits Briefing II

12 to 6 months before SEP

PHASE III - SPECIALIZED **IRACKS** 1. ITP Review

Education Track

Employment Track

4. Entrepreneurship Track

12 to 4 months before SEP

NLT 12 months before SEP

CAPSTONE

PHASEI

PHASEV

CAPSTONE is the mandatory final QC to ensure completion of the CRS. Soldier MUST bring: Gap Analysis, Budget, ITP, Resume, school or job application, and signed DD Form 2958 for counselors signature.

ACCESS RESOURCES PHASE IV-

PHASEII

1. Career Counseling

2. ACAP Plus

3. Job Fairs

4. Hiring Events

Computer Use

Resume Writing: Workshop and appointment with your ACAP counselor

1. Out-Processing Services REQUIREMENTS

2. Retirement Services

Physical Exam

OTHER

PHASEIII A

Disclaimer: ACAP does NOT provide any of these services. Visit

garrison.hawaii.army.mil/dhr/d efault.htm for requirements. You must contact the appropriate office to make an appointment.

24 - 3 months before SEP

NLT 120 days before SEP

12 to 4 months before SEP



PHASE VI (Walk-In)

SEPARATION CLEARING - Bldg. 750, Rm 136

- DD Form 2648 (AC) or DD Form 2648-1
- DD Form 2958
- Online Survey

10 Days before SEP







#### Goals, Planning, and Success (GPS) CRS Curriculum



Appendix 5 (Transition Assistance Curriculum Checklist) to Annex E to OPORD 12-241: Implementation of New Army
Transition Program

Workshop	Objective	Pre-work	Deliverable
Preseparation Briefing (3 hours)	Identify counseling needs IAW Soldiers plan	None	Completed DA Form 2648/2648-1
<b>Transition Overview</b> (1 hour)	Provide a comprehensive overview of all transition services	Attend Preseparation Briefing	
Individual Transition Plan (2 hours) Initial (2 hours) Final	Develop tailored plan to support targeted objective Education, Employment, Technical, Entrepreneurial	Attend Preseparation Briefing Attended Initial Counseling (ACAP Counselor) Soldier identified Education & Employment Goals & Objectives	Working/ Complete ITP
MOS Crosswalk (2 hours)	Map MOS to civilian occupations Map MOS to education/trade- Gap analysis	VMET (can be downloaded in class. Internet access required)	Gap Analysis
DOL Employment Workshop (3 days)	Resume of Choice Job Search Tools Interview Ready	Complete MOS Crosswalk Attend Preseparation Attend Initial ITP Education Record Verification Military Education & Training NCOER/OER Copy of working ITP Modules 1 & 6 completed	DOL Gold Card Private/Federal resume Personal and professional reference list Two completed job apps or job acceptance letter
Financial Planning Seminar (7 hours)	Develop a 12-month integrated budget Identify ways to save money	Records/credit card balances Credit Report (can be pulled in class) LES/Army Pay Scale Bank Statement	Integrated 12-month budget
VA Benefits & eBenefits Sign-up (6 hours)	Understand post service benefits Apply for medical benefits/disability Apply for education benefits	Copy of medical and dental records Current Physical (retirees) Line of Duty Investigation	Register for eBenefits and MyHealtheVet



# **Consecutive (5-Day) Workshop Schedule**



#### Schofield Barracks Weekly at Bldgs 750 & 560

Day l	Day 2	Day 3	Day 4	Day 5
Welcoming Remarks/Leader Video • Workshop/Curriculum Preparation Checklist	DOL Employment Workshop (4 hrs DOL)	DOL Employment Workshop (4 hrs DOL)	DOL Employment Workshop (4 hrs DOL)	Financial Planning Seminar • 12 month Finance planning
(0.5 hrs ACAP)  Transition Overview				Health Care Planning     Health Insurance
Value of a Mentor Special Issues/Concerns	Must atte	end all 3 days consecu	utively	Tax planning &     Preparation     Credit Rating
Military Family Concerns     (1.5 hrs ACAP)				Home Ownership     Estate Planning
MOS Crosswalk (2 hrs ACAP)				Tools to build an integrated budget
(Januariera)				(4 hrs ACAP)
VA Education Benefits Briefing and VA Benefits Briefing	DOL Employment Workshop	DOL Employment Workshop	DOL Employment Workshop	Financial Planning (2 hrs ACAP)
(DTAP Integrated at phased locations)	(4 hrs DOL)	(4 hrs DOL)	(4 hrs DOL)	
<ul> <li>Legacy Program will continue until phased date is selected (VA Benefits Brief</li> </ul>				VA Benefits Sign-up
and DTAP Brief)				(2 hrs VA)
(4 hrs VA)				

#### **CAREER READINESS STANDARDS (CRS)**





- ☐ The events mandated for completion of the Career Readiness Standards are scheduled on a recurring basis.
- Changes can occur to the schedule on short notice.
- ☐ Always check with the ACAP Center prior to the scheduled appointment to verify the appointment time, date, and location; or possible cancellations: 808-655-1028.



# IMCOM

#### SCHOFIELD BARRACKS ACAP EVENT SCHEDULE



EVENT	DAY	FREQUENCY	TIME	LOCATION	
	PHASE I - PRESEPARATION AN	D INITIAL COUNSEL	ING		
DD FORM 2648 Preseparation Briefing	Monday – Wed, Friday Thurs	Daily	0730-1600 1000-1600	Bldg. 750, <u>Rm</u> 136	
Initial Counseling	Individual appointment	Daily		Bldg. 750, Rm Various	
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Individual Transition Plan	inc	luded as part of Ini	tial Counseling		
	PHASE II – TRANSITIO	N GPS COURSE			
Transition Overview	Monday	Weekly	0800 - 0900 0900 - 1000	Bldg. 750, <u>Rm</u> 123 Bldg. 560, <u>Rm</u> 207	
MOS Crosswalk	Monday	Weekly	0900 - 1100 1000 - 1200	Bidg. 750, <u>Rm</u> 123 Bidg. 560, <u>Rm</u> 207	
VA Benefits Briefing I	Monday	Weekly	1200 - 1600	Bldg. 750, Rm 123	
DOL Employment Workshop	Tuesday through Thursday	Weekly	0830 - 1600 0900 - 1700		
Financial Planning Seminar	Wednesday	Weekly	0800 - 1400	Bldg. 750, <u>Rm</u> 123	
VA Benefits Briefing II	Friday	Weekly	1400 - 160	Bldg. 750, <u>Rm</u> 123	
	PHASE III – SPECIAL	IZED TRACKS	•		
ITP Review	TBA	TBA	TBA	TBA	
Entrepreneurship Track	Wednesday through Thursday	Quarterly	0900 - 1630	Bldg. 560, Rm 207	
Education Track	TBA	TBA	0900 - 1630	Bldg. 560, Rm 207	
Technical Track	TBA - FY 14	TBA	0900 - 1630	Bldg. 560, <u>Rm</u> 207	
	PHASE III A - OTHER R	EQUIREMENTS			
Transition Services	Monday through Friday	Daily	0730-1600	Bldg. 750, Rm 103	
Retirement Services	es Monday through Friday		0730-1600	Bldg. 750, Rm 122	
Physical Exam	Individual appointment	Daily		TAMC	
	PHASE IV - ACCESS	RESOURCES			
Advanced Resume Writing	Thursday	Monthly	1300 - 1600	Bldg. 750, Annex	
ACAP Plus	Tuesday	Weekly	1000 - 1200	Bldg. 750, Annex	
Job Fairs	As announced	Semi-annually	TBA	TBA	
Hiring Events	As announced	Quarterly	TBA	TBA	
	PHASE V- CAP	STONE			
CAPSTONE	Individual Appointment	Daily	0730-1600	Bldg. 750, Rm 123	



## **Issues / Concerns**





- Soldiers reporting to ACAP too late, not enough time to complete CRS and not meeting Army's timeline.
- Soldiers do not know about ACAP and training requirements.
- □ Soldiers scheduling other appointments during ACAP workshops.
- Soldiers being pulled out of ACAP workshops by unit.
- □ Soldiers walking out of workshops & do not return.
- ☐ Soldiers need completed DD Form 2958 (120 days from separation date) prior to picking up separation orders.



## **How Can You Assist?**





☐ Support Timely Attendance — Compliance with EXORD 054-12, OPORD 12-241, Public Law, & HRC ACAP Director Guidance. ☐ Ensure all established Army timelines are met. Ensure all CRS requirements are completed. □ Review commanders monthly & ACAP weekly reports on Soldiers attendance/no-shows/progress on CRS. ☐ Review Soldiers' ACAP VOW Participant Guide with Indiv Transition Plan (ITP) & know Soldiers' transition goals (DD Form 2958) are on track. ☐ Encourage Soldiers to experience the full ACAP process to gain transition preparedness. ☐ Visit the ACAP Center – Soldier Support Center, Bldg 750, Room 136 □ Visit the ACAP Homepage Leaders Corner at: www.acap.army.mil.



# **On-Line Services & Virtual Training**



## Other Resources to Expedite Training

at the ACAP Homepage: https://www.acap.army.mil	548
☐ Soldiers can use the 24/7 <u>ACAP Call Center</u> – 1-800-325-471	5
☐ Soldiers can use the <u>ACAP Virtual Center</u> on ACAP Homepaghttps://www.acap.army.mil	e:
☐ Soldiers can go to the new <u>JKO</u> site and complete all CRS tra https://jkodirect.iten.mil (bring completed certificates to ACAP Ct	_
☐ Upon completion of the training Soldiers are to print out and provide a copy to the ACAP staff for benchmarking their progress	S

## **General Information**





#### **Transition Services Manager –Ms. Charlene Shelton, 655-8945** Contractor Installation Manager – Mr. Mike Bormann, 655-1028 ACAP Liaison Schofield Barracks - Ms. Evelyn Lee, 655-1028

Location	ACAP Call Center	Schofield ACAP Center	Aloha Center	Soldier Family Assistance Center
Description	Soldiers can complete all ACAP requirements on-line using the Call Center and Virtual ACAP Center (Open Qwak).	Visit the ACAP Homepage at www.acap.army.mil, http://www.garrison.hawaii.army.mil/acap/default.htm; or contact the ACAP Center for more information.	Fort Shafter remote location.	Available to MEB/PEB Soldiers.
Hours	24/7	•0730-1600 Mon-Wed and Fri •1000-1600 on Thurs •Closed on all federal holidays.	•0730-1600 Mon-Wed and Fri •1300-1600 on Thurs •Closed on all federal holidays.	•0730-1600 Mon-Wed and Fri •1000-1600 on Thurs •Closed on all federal holidays.
Phone	(800) 325-4715	(808) 655-1028	(808) 438-9735	(808) 655-7142
Address	www.acap.army.mil	Solider Support Center, 673 Ayers Ave., Bldg. 750, Rm. 136, Schofield Barracks, HI	Aloha Center, Bldg. S330, Rm. 110, Ft. Shafter.	Soldier Family Assistance Center, 3585 McCornack Rd., Bldg 692 Schofield Barracks, HI









#### **Questions**





# **Questions?**

